



Targeted Case Management (TCM) Agreement

What is TCM?

TCM is a service furnished to assist individuals in gaining access to needed medical, social, educational, and other services. In order to receive Medicaid TCM, the individual must be MO HealthNet eligible under the State plan and must either reside in a community setting or be in the process of transitioning to a community setting, in accordance with 42 CFR 441.18. TCM for persons with developmental disabilities has been a MO HealthNet (Medicaid) service program in Missouri since January 1991. The term 'targeted' means that the case management services under this program are not available to all MO HealthNet eligible people—only to those who are eligible for the services of the Missouri Division of DD (Division of DD) (42 CFR 440.169 (b)).

Support Coordination

- The principal service in a TCM program is referred to as support coordination, service coordination, or case management. The staff who provide this service are commonly referred to as support coordinators, service coordinators, or case managers. CCDDR refers to these individuals as support coordinators, which is also the title listed in its job description.
- Support coordination activities may take place with or without the eligible individual present. It may include contacts with others, assessments, planning, and documenting on behalf of the eligible individual.

Eligibility (RSMo 630.005)

"Developmental disability", a disability:

(a) Which is attributable to:

- a. Intellectual disability, cerebral palsy, epilepsy, head injury or autism, or a learning disability related to a brain dysfunction; or
- b. Any other mental or physical impairment or combination of mental or physical impairments; and

(b) Is manifested before the person attains age twenty-two; and

(c) Is likely to continue indefinitely; and

(d) Results in substantial functional limitations in two or more of the following areas of major life activities:

- a. Self-care;
- b. Receptive and expressive language development and use;
- c. Learning;
- d. Self-direction;
- e. Capacity for independent living or economic self-sufficiency;
- f. Mobility; and

(e) Reflects the person's need for a combination and sequence of special, interdisciplinary, or generic care, habilitation or other services which may be of lifelong or extended duration and are individually planned and coordinated

General Agreement Provisions

- Allows CCDDR to provide TCM services to Medicaid-eligible Camden County residents with I/DD
- CCDDR provides TCM services on behalf of the Missouri Department of Mental, Division of Developmental Disabilities, and must abide by all applicable federal and state rules/regulations
- CCDDR's support coordinators must meet the minimum educational and training requirements set forth by the Division of Developmental Disabilities
- Billable TCM service units are in 5-minute increments
- The current rate is \$8.64/unit
- The current TCM Agreement expires June 30th, 2022

TCM Funding and TCM Allocation Formula

- TCM funding in Missouri consists of matching approximately 36% state general revenue dollars with approximately 64% federal dollars.
- The TCM Agreement with the Division of Developmental Disabilities contains an allocation formula (aka “funding cap”) for funding. This is the only (known) Medicaid State Plan service with this type of funding:

Section 3.5.4

The state funding to support state share costs of TCM services is limited by an allocation formula calculated each fiscal year. The allocation formula is based on 1 FTE per 35 Medicaid eligible individuals. The Division will allocate state share funding to support 120 hours per month per calculated FTE at the fiscal year TCM rate to be calculated quarterly based on the eligible caseload for that quarter. The annual allocation is the sum of the four quarters. The annual allocation for each provider will be adjusted down by a prorated amount of the total allocation amount which is in excess of the available TCM state match funding. Any remaining under allocation amount will be netted against over allocation amounts. Each TCM provider’s paid claims based on the check dates within the fiscal year will be compared to its total allocation to determine any amount owed the Department.

TCM Services

- TCM is a Medicaid State Plan service, not a Waiver service; therefore CCDDR bills (through MO HealthNet) for TCM services provided to all its Medicaid-eligible clients
- CCDDR also provides TCM services for individuals who are not Medicaid eligible and who have also been deemed eligible by the Division of Developmental Disabilities to receive I/DD services/supports (billed through the SB 40 Tax Fund at the same rate - \$8.64/unit)
- Originally, the TCM Agreement required CCDDR to provide TCM services to qualified individuals who were not Medicaid-eligible at no cost (no mechanism for reimbursement); however, this requirement was removed from the Agreement in 2018

Billable Services

- Planning Supports
- Linking Resources
- Support Monitoring/Quality Enhancement
- Quarterly/Monthly Review of Progress on Individual Support Plans
- Documentation
- Transition/Transfer of Case
- Transition from Eligible Title XIX Placements (Nursing Homes, etc.)
- Case Closure

Examples of Billable Services

- Conducting person-centered planning meetings
- Monthly/quarterly services/supports review process
- Visiting the individual in the home, including travel time
- Calling a provider to make an appointment or to arrange a specific service
- Assisting the individual/individual's family in completing applications and submitting appropriate documentation, arrange meetings, etc.
- Talking with a responsible party in person or by telephone who is requesting assistance in obtaining or changing services
- Completing forms and documenting the individual's record

Non-Billable Services

- Direct Crisis Intervention Services
- Quality Improvement
- SIS Activity
- Intake/Screening Admission
- Consumer Advocacy
- Other Community Indirect Services
- Clinical Services Supports
- Personal Plan Mentoring
- Staff Development
- Psychosocial Evaluation

Examples of Non-Billable Services

- Crisis intervention instruction, oversight, and/or data collection
- Intake services and functions that assess eligibility
- Quality assurance/review of support coordination
- Direct supports (transporting clients, helping a client move, etc.)
- Meetings not related to a specific client
- Staff training/seminars/conferences
- Administering/conducting the Support Intensity Scale (SIS)
- Building relationships/networking (not related to specific client)